



### COMPANY POLICY

ANTRAKOI Srl con Socio unico operates in trading of Anthracite and Metallurgical Coke for the steel, cement and chemical industries, having its operational plant in Ravenna commercial port.

The primary objective is to provide quality products to the customers in compliance with all laws and regulations applicable to the sectors, both national and international.

ANTRAKOI having certified its Quality Management System in compliance with the international standard UNI EN ISO 9001:2015 aims to:

- Ensure the traceability of the marketed products and the satisfaction of all parties involved in order to achieve competitive advantages as well as retain and improve its performance and organizational ability;
- Ensure the constant fulfilment of the products' requirements as requested by the interested parties;
- Encourage continuous attention to the employees' needs in order to optimize its own performance and processing;
- Pursue continuous improvement of the performance and the company management in order to increase competitiveness on the market;
- Minimize risks and increase opportunities related to the context in which the company operates and in line with the fixed targets;
- Facing emergency situations that may occur ensuring full compliance to customers' requirements and all parties involved.

ANTRAKOI periodically reviews its policy in order to identify the targets to be achieved in a definite period as well as necessary resources needed.

ANTRAKOI makes this document available to all through its website.

*L'Amministratore Delegato*

**Ing. Alessandro Maria Marzi**